



The Berber Retreat Refund Policy.

We understand that plans can change unexpectedly, so please review our refund policy carefully:

1. **Non-Refundable Deposit:**

A deposit of £150 is required to secure your place. This deposit is **non-refundable** under any circumstances, unless the retreat is cancelled by us.

2. **Cancellations and Refunds:**

- **More than 8 weeks before the retreat:** You will receive a full refund of any payments made, minus the £150 non-refundable deposit.
- **Between 4 and 8 weeks before the retreat:** You will receive a 50% refund of any payments made, minus the £150 non-refundable deposit.
- **Less than 4 weeks before the retreat:** No refunds will be issued. However, you are welcome to **sell or transfer your place** under the conditions outlined below.

3. **Selling/Transferring Your Place:**

If you are unable to attend, you may sell or transfer your place, provided:

- The person buying your place must participate in a **WhatsApp video call with us at +44 7966 409894** for approval prior to the transfer.
- You cannot sell the place for more than you originally paid.
- You must notify us in writing before any transfer is finalised and ensure that the new participant meets the necessary qualifications (if applicable).

4. **Cancellation by Us:**

In the unlikely event that we cancel the retreat, you will receive a **full refund**, including the £150 deposit.